

CARE FOR YOUR AWNING

CARE INSTRUCTIONS FOR STAINLESS STEEL

Here are a few tips to help you get the most of your investment in Stainless Steel product. Contrary to popular belief, stainless steel is not totally maintenance free. However, if properly looked after it will provide years of satisfaction. Surface contamination and the formation of related deposits are critical factors, which if left untreated can lead to drastically reduced life. These contaminants may be minute particles of iron or rust from non-stainless steels used nearby construction sites, Industrial, commercial and domestic waste, even naturally occurring atmospheric conditions can result in deposits that can be quite corrosive. An example is salt accumulation in coastal areas.

The best method for cleaning stainless steel is warm soapy water and a soft cloth. Thoroughly rinse with clean water after the soapy water has been applied. A Scotch-Brite scouring pad may be used, but never attempt to clean with steel wool, as you would scratch the product and damage the protective layer. Any deposits should be cleaned from stainless steel components on a regular basis to ensure maximum product life. In coastal areas cleaning of guide rods should be a regular occurrence to remove salt residue, which may cause surface rust. Care should be taken to avoid the use of bore water, or water containing contaminants, as these may also prove harmful.

CARE INSTRUCTIONS FOR ZINC

Zinc is a very low maintenance material as it is not sensitive to corrosion when it is being used inland. It is not recommended for coastal areas where salt spray or moisture accumulates in the air, as this will cause corrosion on zinc material. Zinc protects itself by developing a patina that gives it an exceptionally long life span. Zinc continues to develop its protective layer throughout its life and will self-repair imperfections and scratches. For cleaning gently clean with a dry cloth. Do not allow attempt to use cleaning products or rub hard to remove any dirt. Remember that the patina has a self-healing nature. The dirt will be removed over time with natural rain water.

CLEANING

Keeping the Screenview material clean is an important part of maintenance to the awning. Wash down the **Screenview** material with clean tap water. Allow to dry before rolling up. Simply clean the areas with a soft cloth and cold soapy water.

Never apply full strength detergents, cleaning fluids, soaps, insecticides or garden sprays to the awning material. Do not use bore water to clean the material, or allow bore water sprinkler systems to hit the awning. Never allow petrochemicals or solvents to touch the awning surface. Do not use a high pressure hose to clean the awning. Do not use window cleaning detergents to clean the awning. Do not allow bird droppings, dirt or stains to remain on the material.

MAINTENANCE

In general, **Tru-style Awnings** do not require maintenance for smooth operation. However, in dusty environments sometimes you may wish to wash your awning well, as suggested above. It is very important that you do not use any oil based lubricants as they may damage the material.

GENERAL OPERATION

Operate your spring awnings from the centre of the bottom rail. This will ensure the material rolls evenly onto the top tube.

UniGlide Motorised Awnings should be supervised whilst opening and closing the awning. Avoid operating the awning in high winds, as the motor will have difficulty moving the awning whilst wind pressure is against the material. During extreme weather conditions it is still the best, safe practice to open your awnings fully to the top position to avoid damage.

Awnings may be difficult to operate in windy conditions, due to the applied pressure against the awning material. Use your hand to push against the awning material to reduce this pressure and then operate the awning. Avoid rolling up awnings when they are wet or have condensation on the surface. Moisture within the rolled up awning material may cause mould to form. Please contact your retailer if you are having any problems operating your **Tru-style Awnings**.

WARRANTY

Tru-style Awnings come with a 5 year warranty. If your awning is not functioning properly please contact the retailer you purchased it from or contact your installer for assistance in rectifying the issue.

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